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| **Abhishek Singh**  Email: abi.singhrathore@gmail.com  Mobile: 7023777764 | 1+ years of experience as Business Analyst (Technical) |

*Accomplished Business Analyst seeks a challenging career opportunity where IT initiatives through strategic planning, proactive project handling, producing a definite result, dynamic client relations and Quality development can be effectively applied to achieve company objective.*

***PROFESSIONAL SYNOPSIS***

* 1+ years of first-hand experience with extensive **R&D** on trending features, competitive analysis and strategic planning using theoretical models.
* Hands on experience in **User Acceptance Testing, Costs benefit analysis, Competitor Analysis and Client Handling** as a role of Business Analyst.
* Experienced in Budgeting, forecasting, planning and monitoring business structure.
* Expertise on **UML Diagram- Behavioural Diagrams** and **DFDs**
* Exceptional understanding of **SDLC, Agile Methodology** and **basic knowledge of various software development models**.
* Worked on projects following waterfall and **Agile** methodology

***CAREER SCAN***

Previous gained experience from **SAGLUS INFO PVT LTD**, Kota **(March 2019 to December 2019)** as Business Analyst.

Currently working as Business Analyst at **Sarvika Technologies Pvt Ltd**, Jaipur **(January 2020 to Till Date)**.

***PROFESSIONAL EXPERIENCE***

1. **Role - Business Analyst at Saglus Info Pvt Ltd**

(Mar2019- Dec 2019)

**Project Name**: Saglus Launches

***Project Overview***: Saglus launches involves marketing products like Video Marketing, Email Marketing, Affiliate Marketing, Page and Funnel products that are used by online marketers. Frequent launches of these marketing tool is done in span of a month.

**Project Name**: DotcomPal

***Project Overview***: DotcomPal is a combination of different marketing solutions, mainly focused towards internet marketing.

1. **Role - Business Analyst at Sarvika Technologies Pvt Ltd**

(Jan 2020 – Till Date)

***Project Overview***

* **Area 51- Micro-services-based Product**
  + Access Grant Management based on RBAC
  + Chat Services (Live Chat)
  + SSL Certificate Management
* **B2B E-Commerce Store Client Requirement and Management**

***RESPONSIBILITIES:***

* Worked closely with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
* Prepared detailed reports of internal product on updates to project specifications, progress, identified conflicts and team activities.
* Monitoring and **risk** **analysis** of software functionalities.
* Defining software requirement analysis, translating and simplifying requirement analysis.
* Collaborated closely with developers to resolve identified problems. Created workflow diagrams and **UML** diagrams to clearly demonstrate processes and timelines.
* Worked effectively with **cross-functional** design teams to create software solutions that elevated **client-side experience** and significantly improved overall functionality and performance.
* Implemented **user acceptance testing** with focus on documenting defects, identifying bottlenecks and executing test cases.
* Created various Technical Document of **E-commerce** platform requirement on Confluence such as **IMP Hold, Payment Integration**, and etc.
* Understanding the requirements of the project using the **Use Cases** and other supplementary documents provided by the client and identifying different scenarios.

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| ***Elements*** | ***Particulars*** |
| ***Tools*** | * *Tableau* * *MySQL workbench* |
| ***Database*** | *SQL – MySQL Workbench (RDBMS)* |
| ***IDE*** | * *Jupyter Notebook* |
| ***Data Analysis (Basic****)* | * *Python Libraries for Analysis*   + *Pandas*   + *Numpy*   + *StatsModel*   + *Seaborn*   + *Matplot* * *Tensor Flow for Machine Learning* |
| ***Display & Design Tools*** | * *MsVisio,* * *Belsamic* * *Draw.io* * *Lucid Chart* |
| ***Test Management Tools*** | * *Atlassian JIRA,* * *Atlassian Confluence* |
| ***Languages*** | * *Pyhton* * *Java* * *C Langugae* |
| ***Office Tools*** | * *MS Powerpoint* * *MS Word* * *MS Excel* |

***ACADEMICS***

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| **Qualification** | **Institute/School/University** | | **Marks** | **Year** |
| MBA (IT and Marketing) | | Rajasthan Technical University, Kota | 74.3 | 2019 |
| BBA (Finance) | | Prestige Institute of Management and Research, Indore | 70.32 | 2014 |
| CBSE, XII  (Commerce) | | Army Public School, Bhopal | 69.89% | 2011 |
| CBSE, X | | Army School, Bhatinda | 59.9% | 2009 |

***CERTIFICATION & ACHIEVEMENTS***

* Certificate of Completion - **The Data Science Course 2020: Complete Data Science Bootcamp**
* Certificate of Completion – **SQL-MySQL for Data Analytics and Business Intelligence**
* Awarded as **Best New Comer** at **Saglus Info Pvt Ltd** for Year 2019.

**PERSONAL DETAILS:**

**Name:**  Abhishek Singh

**Date of Birth:** 02.04.1993

**Gender:**  Male

**Present address:** D-503 Rosewood Apartment Sirsi Road, Jaipur

**Preferred locations:**  Delhi NCR, Pune.

**Interest & Hobbies:** Gyming, Playing Basketball and Football, Jogging.

**DECLARATION:**

I do hereby declare that the above information is true to the best of my knowledge.

**Place:**

**Date:**  **Signature:**