ASHMITA CHAUDHURY

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SUMMARY

- 15 months experience as Associate IT Consultant in a client facing role, working in Oracle managed cloud services as a member of the team CRM-on Demand.
- 2.8 years of experience in Performance scalability and Reliability (PSR) and QA testing as a Software Engineer in Data as a Service (DaaS) team. Actively worked on Oracle DB and Oracle Linux along with Jmeter and other performance tools.
- Complete understanding of the software development life cycle and agile methodology.
- Excellent communication and interpersonal skills along with ability to grasp concepts quickly and implement them. Strong analytical and problem-solving skills.

PROFESSIONAL EXPERIENCE

Oracle India Pvt. Ltd. (Oracle Sales and Data Cloud)

Software Engineer-2   Jul 2016 – Present

- Analysed huge volume of raw data of organizations and people on a day to day basis to convert them into usable validated form.
- Designed scripts and performance testing for various scenarios using Jmeter and Postman.
- Developed user test cases and documentation related to the project.
- Performed test executions and bug tracking.
- Identified bugs for various defects and issues.
- Created Perl/Python scripts to automate day to day manual tasks and saving manual work hours.
- Worked with Oracle database to write queries and extract data.
- Awarded Certificate of appreciation from Oracle Sales Cloud Org for "X-tra Mile" for untiring efforts to continually work towards the growth of the organization, dedication towards achieving goals and went beyond call of duty to achieve something bigger.

Associate IT Consultant   Jul 2015 – Aug 2016
Period: July-2015 – August 2016

- Acted as the sole POC for customers for 3 products (ATG, ebill and CRMOD) for any server related requests.
- Handled escalations, customer issues and strived to make good relations.
- Provided support to product teams, helped customers understand product from a technical perspective.

COURSES

- Completed a course from Udemy on Product management and its skills
- Data Science and Machine Learning using Python from Oracle Training Lab

SKILLS

Jira, Agile, SQL, Python, MS Office, R, Shell, Linux, Rest APIs, Postman, HTML, Javascript, PowerBI, Tableau

EDUCATION

Siddaganga Institute of Technology   Sep 2011 – May 2015
Bachelor of Engineering, Telecommunications