

**Education**

<i>Program</i>	<i>Institution</i>	<i>%/CGPA</i>	<i>Year of completion</i>
BE Electrical	Thapar University, Patiala	6.19/10	2016
12 <sup>th</sup> (CBSE)	DAV, Jaipur	75.4%	2011
10 <sup>th</sup> (CBSE)	DAV, Jaipur	91.4%	2009

**Professional Experience**

- **Grofers India Private Limited, Kolkata** (Aug 18 – Present)
  - Working as the **Deputy Area Manager, Last Mile Operations – North Kolkata** since **April 19**.
  - Holding the accountability of **5000+ online orders** daily. Constituting **Business Operational planning, building & implementing SOPs** to manage resources & workflow for daily Last Mile operations all across **3 separate facilities** and adhering top notch performance SLAs on DC level which includes **Ontime deliveries, Order Reschedules, Customer complaints, cash & Item return reconciliation** with **minimum difference** while owning the **DC level finances – Total DC cost and overall profit & loss**.
  - Performed tremendously well in **Grofers GOBD 2.0** and secured **2nd & 3rd** positions respectively **Pan India** while competing with **60+ DCs/Facilities** and delivering the **highest number of orders** per day.
  - Managing North Kolkata city's **entire workforce (nearly 200+)** on DCs/MDP level which includes **on – roll hiring, FEs, off – roll hiring, GSPs (Grofers Service Providers)** hiring and attritions.
  - Involvement in the facilities' advance monthly planning on **Business Operations, cost effectiveness, order capacities, vehicles, manpower, Resource and Infrastructure management**.
- **Extramarks Education Private Limited, Delhi NCR** (Jun 18 to Aug 18)
  - Worked as the **Business Development Executive**. The responsibility vary from handling revenue responsibilities in different geographies to being individual contributor in driving business.
  - The job included individual contributor's role, working in a team to help spread the company's way of Learning.
- **Rajasthan Electronics and Instruments Limited (REIL), Jaipur** (Jun 17 to Sep 17)
  - Worked as an **Engineer in New Projects – R&D** division on the **EESL project- 'LED Street Lightening'**, under the Ministry of Power.
  - Responsible for delivering projects against agreed scope, schedule and customer expectations. Doing this whilst supervising, directing & motivating teams of Multi-disciplinary contractors and employees.
  - Performed field inspections to anticipate the onsite problems & faults and solve them proactively.

**Industrial Training**

- **National Engineering Industries Limited (NEI), Jaipur** (Jan 16 to May 16)
  - Suggested a mechanism that automatically detects the emergency condition like blackout and increases human safety by initialising the diesel engine without any manual intervention through PLC control.
  - Worked on PLC programs for **'Emergency Boiler Feed Pump Control'** and **'Control of ID Fan'** which resulted in optimised energy usage and cost reduction in labour.
- **Rajasthan Electronics and Instruments Limited (REIL), Jaipur** (Jun 14 to Jul 14)
  - Underwent summer training after 2<sup>nd</sup> year in REIL Jaipur in **Renewable Energy Division** and **Agro Dairy Division**.
  - Understood the underlying principles and suggested improvements for process optimisation.

**Positions of Responsibility (University)**

- **Hospitality Head – Aranya 2014** (Oct 14)
  - Led multi-tiered team of students and ensured the smooth functioning of Hospitality segment.
  - Received highly favourable and encouraging feedback by visitors and chief guests, expecting around **25% - 30% raise** in footfall in next year's event owing to good word-to-mouth publicity.
- **Core Team Member – Aranya 2012 & Aranya 2013** (Oct 12 & Oct 13)
  - Organised LAN gaming event **'IMMOLATION'** at pan-India level with more than **30 teams** comprising **more than 200** participants from colleges across India.
  - Led the event to become one of the major crowd puller in the fest.
- **Executive Committee Member & Hostel Mess Secretary** (Aug 12 to May 13)
  - **Introduced a penalty system** in Thapar to reduced wastage that resulted in almost **30% reduction** in food wastage based on hostel mess fulfilment data by the tenure end.
  - Organised and hosted Hostel Night event and dinner for over 1500 people including warden, faculty members and their families.

**Scholastic Achievements**

- Awarded merit cum mean scholarship in Thapar University, Patiala, based on **All India Rank - 10458 (out of 1.2 million)** in **AIEEE 2012**. Got **All India Rank - 7463** in **IIT-JEE 2012**.
- Merit certificate and scholarship for class 10<sup>th</sup> (CBSE), 2008-2009.