

# AKASH JINDAL

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## PROFESSIONAL OVERVIEW

Operations professional, Computer Engineer with expertise in warehouse logistics and ERPs for warehouse inventory management, orders management and Point of Sale(POS). Skilled at handling projects based on various process improvement techniques using data analysis tools viz. MS Excel, SQL to identify and solve the logistics and supply chain problems.

## PROFESSIONAL EXPERIENCE

<b>Merabo Labs Pvt Ltd (Dealshare)</b>	<b>Manager (Operations)</b>	<b>Apr '2019 – Present</b>
<ul style="list-style-type: none"><li>• <b>Setting up and implementing various processes at the warehouses for better efficiency</b> and reduce shrinkage.</li><li>• <b>Building team structure and hierarchy to enable better workload distribution and accountability.</b></li><li>• <b>Building SOP and writing various manuals for various systems</b> used in the company like the CMS, OMS, Delivery panel and WMS.</li><li>• <b>Created and automated various reporting dashboards</b> in excel bringing in visibility to the different stakeholders of the company.</li><li>• <b>Streamlined Cash collection and EOD recon of orders</b> on google sheets providing real time status of the orders to the CRM team.</li><li>• <b>Development and implementation of In-house delivery app and WMS.</b></li></ul>		
<b>Grofers India Pvt Ltd</b>	<b>Manager-I (Operations Development)</b>	<b>Dec '2016 – Aug '2018</b>
<ul style="list-style-type: none"><li>• <b>Contributed in building up processes</b> (like Bulk Picking, Biller Elimination, Pick-Path sequencing) to reduce the order processing Turnaround Time (TAT) to achieve the SLAs.</li><li>• <b>Optimized warehouse storage capacities</b>, with the help of data analysis and by using ABC inventory control and management, Variable shelf height techniques and improved layouts.</li><li>• <b>Integrated the packaging material inventory management system</b> with the in-house ERP cum Point of Sale product and SQL based database management platform.</li><li>• <b>Developed productivity frameworks for the facilities using Time and Motion Study</b> and activity tracking that helped in planning shifts.</li><li>• <b>Developing and standardizing the end to end processes for Inbound-Inventory-Outbound operations for Grocery as well as Fruits and Vegetables categories.</b></li><li>• <b>Contributing in developing and transforming the in-house product from retail Point of Sale (POS) to an ERP.</b></li><li>• <b>Analyzing data to carry out continuous improvements (Kaizens).</b></li><li>• <b>Developed a lean inventory storage model to increase the IPSF of total capacity at the warehouses.</b> The model was imbibed by the inventory planning team successfully providing them visibility of available storage capacity.</li><li>• <b>Designed and created warehouse layouts, bringing out the best use of space and processes.</b> Helped as a blueprint for the infra team to implement and start operations on time.</li></ul>		
<b>Grofers India Pvt Ltd</b>	<b>Deputy Manager (Operations)</b>	<b>June '2015 – Dec '2016</b>
<ul style="list-style-type: none"><li>• <b>Implemented and trained team members on various modules and processes of the Fulfillment centers (Inbound/Inventory Management/Outbound&gt;Returns management)</b> through the in-house ERP product and outsourced ERP platform Gofrugal.</li><li>• <b>Lead the projects and introduced various SOPs and MIS for performance/productivity measurement, Turnaround Time (TAT) control and cost optimization.</b></li><li>• <b>Contributed in controlling various KPIs, resulting average dispatch of 6000+ shipments/day at the main FC in Delhi.</b></li><li>• <b>Single-handedly managed a team of Inbound/Outbound Operations at Grofers 1<sup>st</sup> Dark Store and Warehouse.</b></li></ul>		

## ACADEMIC QUALIFICATION

Year	Degree/Examination	Institute
2014	B.Tech CSE	The LNM Institute of Information Technology
2009	Class XII - CBSE	DAV Senior Secondary School, Chandigarh
2007	Class X - ICSE	Little Flower Convent School, Panchkula

## ACADEMIC PROJECTS

### The LNMIIT Prof. Ravi P Gorthi Aug '2013 – Oct '2013

Inference Engine	<ul style="list-style-type: none"><li>Implemented a rule based system: a rule base, a knowledge base, an inference engine</li><li>Implemented <b>GUI based Knowledge Base Compiler and Forward and Backward Chaining Inference Algorithms</b> in python to derive all assertions from a knowledge base</li><li>Based on the user's observations, all deductions are stated</li></ul>
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### The LNMIIT Prof. Ravi P Gorthi Jan '2013 – May '2013

Restaurant Automation Software	<ul style="list-style-type: none"><li>Automated the operations of a Restaurant like reservations, food ordering, billing, feedback.</li><li>Designed a <b>web interface</b> using SQL, PHP, CSS, HTML</li><li>The software eases the <b>Restaurant management process</b> as well as provides customer services through a web portal</li></ul>
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## TECHNICAL SKILLS

- Data Analysis:** MS Excel, SQL, Python
- Softwares:** MySQL Workbench, Jupyter Notebooks, MS Office
- Operating Systems:** Linux, Windows, MacOS

## POSITIONS OF RESPONSIBILITY DURING COLLEGE

- Member, **Organizing Team**, Vivacity 2012 (LNMIIT Annual Cultural-Techno-Management Fest)
- Member, **Sponsorship Team**, Vivacity 2012 (LNMIIT Annual Cultural-Techno-Management Fest)
- Event Coordinator, **Football**, Desportivos 2012 (LNMIIT Annual Sports Fest)

## EXTRA-CURRICULAR ACHIEVEMENTS

- Secured **1<sup>st</sup> position** in Inter-School (**40 Schools**) **Report Writing** Event (Communique) organized by IMAGES, PEC
- Secured **2<sup>nd</sup> position** in Inter-College **B-Plan** Event (Yellow Pages) at PLINTH 2012 (LNMIIT Annual Tech Fest)
- Member, **1<sup>st</sup> prize** (Intra-College **General Quiz** Competition 2013) winning team at LNMIIT
- Member, **1<sup>st</sup> prize** (Inter-School **Volleyball** Competition organized by ICSE) winning team of LFCS
- Member, **1<sup>st</sup> prize** (Inter-Year **Football** Tournament 2012) winning team at LNMIIT

## RELEVANT COURSES UNDERTAKEN

Technical	<ul style="list-style-type: none"><li>Software Engineering, Knowledge Driven Information Systems, Internet Routing Architectures, Current Trends in Computer Networks</li></ul>
HSS	<ul style="list-style-type: none"><li>Managerial Economics, Issues in Pragmatics, Writing and Presentation Skills, Aspects of Self Development, Aspects of Communication, Introduction to French, Advance French</li></ul>