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|  | ***Sumit Kumar******Mobile No: - 9958711905******Career Objectives****Goal-driven professional with cross functional experience in Product, Business Operations and Analytics. Develop an in-depth understanding of E-Commerce and logistics industries. Strive to combine all exposure with my analytical skills to provide practical solutions for complex business problems.****Academic Qualification**** *MBA In Supply Chain Management from Jaipur National University 2017*
* *Bachelor’s In commerce from MDU University Rohtak 2015*
* *12th In Commerce passed from HP Board 2008*
* *10th Passed from HP Board 2006*

***WORK HISTORY******Associate Product Manager-Ecom Express Pvt. Ltd., Gurgaon, March 2018 – Present**** *Collaborate with stakeholders to determine & drive product vision, user interface design and product usability*
* *Gather & translate business & client requirement into user stories for the development team*
* *Work with the development team to groom and prioritize the backlog of task*
* *Gather deadlines and evaluate business value to prioritize work for the development team*
* *Designed First mile to Last mile end to end module for managing the shipment pickup & delivery from shipper to consignee’s doorstep in more efficient and transparent way*
* *Developed concept for app for First & Last mile, enabling better roadmap for creating routing for delivery routes along with performance monitoring of user performance*

*Developed a deep understanding of the business objectives of internal and external stakeholders; evangelized the product vision and built trust by maintaining an accurate and achievable roadmap**Determine the release plan for product features to deliver prioritized items on time**Produce & conduct internal training sessions for new product features & modules**Report on status of development module to stakeholders****Senior Operations Executive - Ecom Express Pvt. Ltd., Gurgaon, April 2015 – Feb 2019**** *Managing forward and reverse logistics processes*
* *Preparing periodic reports & dashboards like MIS report on daily basis like DC performance / Outscan Performance / Closure Reports. {first mile connectivity report & last mile reports}*
* *Reducing cost and modify the line haul route, which is suitable for the company*
* *Analyzing DC/ HUB / PPC performance*
* *Identifying problems and developing recommendations which support planning & operations*
* *Take follow up and get average time for connection and plan for cut off*
* *Percentage report of top and bottom ten Hubs and line haul connectivity reports*

***Operation Analyst, SSN Logistic Pvt Limited (Delhivery), Gurgaon, Oct 2013 – March 2015****Managing forward and reverse operational processes**Preparing periodic reports & dashboards**Coordination at a Pan India level for multiple stakeholders for various improvement initiatives to eradicate the gaps in operation.** *Analyzing impact of change with existing structure and implementing the same on the system with business teams*
* *Performing several roles like finding new process, determining gaps in existing process and implementing new processes; participating in design reviews & assisting with allocation of functionality to specific system components*

***Desktop Support, First Flight Courier Limited, Gurgaon, Sep 2012 – Oct 2013****Solve desktop support query and network issues**Installation of various hardware & software and its configuration****Personal Details*** ***Email Id: -*** ***sumitrana2011@gmail.com*** ***Date of Birth: - 28th April 1991*** ***Address: - H No.168/1 Devi Lal Nagar Near Setcor-9 Gurgaon Haryana 122001******Date:******Place****:* ***Sumit Kumar*** |

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