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|  | ***Sumit Kumar***  ***Mobile No: - 9958711905***  ***Career Objectives***  *Goal-driven professional with cross functional experience in Product, Business Operations and Analytics. Develop an in-depth understanding of E-Commerce and logistics industries. Strive to combine all exposure with my analytical skills to provide practical solutions for complex business problems.*  ***Academic Qualification***   * *MBA In Supply Chain Management from Jaipur National University 2017* * *Bachelor’s In commerce from MDU University Rohtak 2015* * *12th In Commerce passed from HP Board 2008* * *10th Passed from HP Board 2006*   ***WORK HISTORY***  ***Associate Product Manager-Ecom Express Pvt. Ltd., Gurgaon, March 2018 – Present***   * *Collaborate with stakeholders to determine & drive product vision, user interface design and product usability* * *Gather & translate business & client requirement into user stories for the development team* * *Work with the development team to groom and prioritize the backlog of task* * *Gather deadlines and evaluate business value to prioritize work for the development team* * *Designed First mile to Last mile end to end module for managing the shipment pickup & delivery from shipper to consignee’s doorstep in more efficient and transparent way* * *Developed concept for app for First & Last mile, enabling better roadmap for creating routing for delivery routes along with performance monitoring of user performance*  *Developed a deep understanding of the business objectives of internal and external stakeholders; evangelized the product vision and built trust by maintaining an accurate and achievable roadmap**Determine the release plan for product features to deliver prioritized items on time**Produce & conduct internal training sessions for new product features & modules**Report on status of development module to stakeholders* ***Senior Operations Executive - Ecom Express Pvt. Ltd., Gurgaon, April 2015 – Feb 2019***   * *Managing forward and reverse logistics processes* * *Preparing periodic reports & dashboards like MIS report on daily basis like DC performance / Outscan Performance / Closure Reports. {first mile connectivity report & last mile reports}* * *Reducing cost and modify the line haul route, which is suitable for the company* * *Analyzing DC/ HUB / PPC performance* * *Identifying problems and developing recommendations which support planning & operations* * *Take follow up and get average time for connection and plan for cut off* * *Percentage report of top and bottom ten Hubs and line haul connectivity reports*   ***Operation Analyst, SSN Logistic Pvt Limited (Delhivery), Gurgaon, Oct 2013 – March 2015*** *Managing forward and reverse operational processes**Preparing periodic reports & dashboards**Coordination at a Pan India level for multiple stakeholders for various improvement initiatives to eradicate the gaps in operation.*  * *Analyzing impact of change with existing structure and implementing the same on the system with business teams* * *Performing several roles like finding new process, determining gaps in existing process and implementing new processes; participating in design reviews & assisting with allocation of functionality to specific system components*   ***Desktop Support, First Flight Courier Limited, Gurgaon, Sep 2012 – Oct 2013*** *Solve desktop support query and network issues**Installation of various hardware & software and its configuration****Personal Details*** ***Email Id: -*** [***sumitrana2011@gmail.com***](mailto:sumitrana2011@gmail.com) ***Date of Birth: - 28th April 1991*** ***Address: - H No.168/1 Devi Lal Nagar Near Setcor-9 Gurgaon Haryana 122001*** ***Date:***  ***Place****:* ***Sumit Kumar*** |

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